



Ford Guideline for Vehicle Distribution (Used Vehicle addendum).

Identification, Documentation and Reimbursement of vehicle
transportation loss and damages

FORD Motor Company
Vehicle Operations, Quality
and Technical Planning European Vehicle Logistics

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1 Definitions

“Carrier” means the contractual carrier with whom Ford or one of its affiliates has concluded the contract of carriage of vehicle by road, rail, barge or vessel or on an intermodal basis or a substitute carrier.

“Substitute carrier” means a carrier who has not concluded the contract of carriage with Ford or its affiliates but to whom the carrier referred the performance of the carriage.

“Compound” means the place where vehicles are stored and maintained for Ford’s purposes. “Compound operator” means the contractual partner who manages the compound.

“Logistics Service Provider” (LSP) means any of contract parties as defined above.

“VRC” means Vehicle Refurbishment Centre.

“NSC” National Sales center.

“VLDR” Vehicle Loss & Damage Report.

“CDN” Car Delivery Network.

“Destination Dealer” means the delivery of vehicle to Dealership, VRC or end destination.

“FDSE” Ford Direct Stock Exchange



2 Introduction

Fords' quality philosophy is based on the principal of continuous improvement; it has evolved from one of defect detection to defect prevention. This approach will lead to improvements in quality that will mutually benefit both carriers and Ford Motor Company.

The LSPs are obliged to support in the process of optimising transportation, and they furthermore agree to support Ford in its intention to provide the National Sales Companies (NSC's) and the Dealership with an effective, efficient and complete logistic service.

To achieve this goal the LSPs must only use instructed and trained personnel to handle or transport our vehicles, no matter if transportation is completed by truck, railway, barge or deep-sea-vessel.

The LSPs furthermore are obliged to take the full responsibility for the personnel they employ or any subcontractor they use to perform the requested service and they agree to rectify all mistakes or faults noticed as soon as possible.

The validity of this procedure is for all handling and transportation operations of vehicles from all FORD production plants until delivery to the national dealership or any other final delivery point.

All annexes and addendums are valid in their latest version. All parties accept the VLDR Guideline and its annexes in its English version.



2.1 **Scope of the VLDR Guideline**

The VLDR Guideline is a constituent part of the transport order between the commissioning Ford company (e.g. Ford Werke GmbH), irrespective of the legal form in which it acts (client), and the LSP for all vehicle transports/ storage executed during the contractual term, irrespective of whether they are executed nationally or internationally, by road, rail, vessel or barge or within the scope of intermodal transport or storage.

During the contractual term, the VLDR Guideline applies in the order of precedence as agreed in the master service agreement.

All documents apply with their various annexes, each in the latest version, and shall be handed over to the contracting partner free of charge upon demand if the partner is not already in possession thereof.

To the extent that the VLDR Guideline provides for any third parties, like "Compound Operator", "Dealer" to exercise/perform rights/duties, issue or accept declarations on behalf of Ford in their own or third-party name, they are authorized to do so by Ford within the scope of the tasks described in the VLDR Guideline. In all other cases, the LSP must contact Ford's office in charge to avoid process and handle any damage/loss. See attachment 4 for the appropriate contacts.

2.2 **Damage prevention and process improvement**

The LSPs consequently use the Quality of Service techniques in order to achieve a continuous improvement of their services and a continuous reduction of faults and damages occurring.



Furthermore they demonstrate use of statistics and other measuring techniques in order to identify the root cause of damage, to establish corrective action and to monitor process improvement.

If repetitive damages (always on the same place of the vehicle) or repeated missing parts are noticed or if typical loading damages are observed, this has to be reported to the Vehicle Dispatch Area of the respective FORD production plant and to the last sending compound in a written form (e.g. per Fax or e-mail) as soon as possible.

A copy has to be sent to the appropriate "FORD Vehicle Operations, Quality & Technical Planning" Department in Ford of Europe.

The LSP must be able to provide detailed statistic data about his loss and damage performance on all FORD vehicles in total and per individual segment, routing or market.

LSPs are **not allowed to repair vehicles** or to organize vehicle repair by a dealer on their behalf. Only the receiving dealer or VRC centers or other approved repairers on request of the NSC are allowed to repair vehicles. Exceptions must be approved by Ford Vehicle operations.



2.3 **Damaged claims process for Used Vehicles only**

If a LSP damages a unit in transit they must inform the 'destination dealer' and the VRC site it was collected from immediately and give them the first option of repair.

The destination dealer & the VRC site it was collected from should inform Ford Direct immediately.

If the 'destination dealer' wishes to repair the unit, all costs must be paid direct to them by the LSP (who damaged the unit in the first instance).

If the 'destination dealer' will not accept the damaged unit and thus requires the LSP to get the unit repaired prior to receipt, the LSP must return the unit to the collection VRC site where the repair will be managed. All costs incurred; return of unit to VRC (if applicable), repair of damage to unit (whether it be to a Ford dealer or to the VRC site), redelivery of unit to destination dealer, must all be covered directly by the LSP.

If a vehicle cannot be repaired.

If the damage is to the extent that it now does not meet the Ford Direct standard (can be made by Ford Direct, the site or the RAC), the sale is cancelled by Ford Direct and is usually sold at auction after repair. The difference between the Ford Direct Stock Exchange (FDSE) sale price and the eventual selling price at auction or manual sale, plus any commission and transport required is the liability of the LSP.

If a vehicle is stolen or total loss.

Where the vehicle is a total loss/write off or stolen the transport company must tell 'destination dealer' and the VRC site immediately who must inform Ford Direct within 24 hours. The full Ford Direct Stock Exchange (FDSE) sales price plus Bonnet charge is then sought from the LSP.

NOTE - All repairs have to be carried out by a recommended Ford approved repair center.

Summary

- All repairs and carriage will be at the LSP's expense.
- Damaged and then repaired vehicles will be inspected by the RAC.



3 Transport loss & damage detection and documentation

3.1 Forms

If as a result from a vehicle inspection a transportation loss or damage is found this must be reported in a special form, the Vehicle-Loss-and-Damage-Report (VLDR).

The VLDR report is no substitute for the required consignment note. The contract of carriage is defined in a consignment note. The mandatory particulars in the consignment note depend on national and international regulations and on the carriage type concerned (e.g. CMR Consignment Note for international road transports).

Irrespective of the provisions of statute regarding consignment notes, the following rules in the Vehicle-Loss-and-Damage report shall be observed without fail by the LSP and any other third parties named in this Guideline as regards the discovery, processing and determination of liability in respect of damage based on losses, partial losses, or damage to vehicles.

3.1.1 VLDR

Whenever during the transportation / storage process a LSP identifies a transportation loss or damage a VLDR has to be completed. Forms EU6547 (for passenger car models) and EU6546 (for commercial vehicles, e.g. Ford Transit) have to be used. National claims agents may advise to use national versions.

The following parties are allowed to raise VLDRs: Production Plants and the Compound Operators including VRC Centers (if acting as sender or as interim receiver).

If damage is found the carrier must request the Production Plants (or their Takeover Agents) or the Compound Operators to complete a VLDR and countersign for the damage found before moving the vehicle.



Transportation Carriers are only allowed to raise a VLDR if the compound operator will not supply a pre-existing or new VLDR.

There may be local variants of the European standard Form used in certain markets due to language requirements.

3.1.1.1 **Completing the VLDR**

VLDR forms have to be completed in block letters. Original and all copies have to be clearly legible. If the VLDR is not legible, the VLDR will be deemed incomplete and the LSP has not successfully protected their liability.

For purpose of their own liability relief all LSPs excluding VRC-centers where the VRC centre is either acting as final recipient on behalf of a dealer or inspector on behalf of a dealer) involved along the transportation chain are entitled to take one page of the VLDR copy (front page and not the yellow page) from the vehicle. If occasionally no more copies exist photo static copies have to be made.

The original VLDR as well as all remaining copies must be placed in the driver's door pocket

All VLDRs must remain in the vehicle up to the final LSP who delivers it to the dealer or VRC if the VRC is acting on behalf of the dealer. The last LSP delivering the vehicle must take out the VLDR before handover to the dealer or VRC center. The LSP must keep the VLDR form to protect against any future claims.

3.1.1.2 **Provision of the VLDR**

The LSP must provide the VLDR to the collection VRC site and destination dealer within 4 weeks of completing the service (delivery of vehicle) for an individual unit on a weekly basis.

3.1.1.3 **Ordering VLDRs**

Blank VLDR forms have to be downloaded from the CDN T & C's page as described in attachment 2 of this guideline.



Attachment 1 Transport Damage Definition

The following list gives information about Transportation Losses and Damages and about those ones which have to be excluded

Transportation Loss & Damage	Not Transportation Loss & Damage
<ul style="list-style-type: none">- Scratches- in cases where the paint has been penetrated to base coat (primer) or base metal.- under protection (wrap guard, alloy covers etc.), where protection is damaged	<ul style="list-style-type: none">- Scratches- which can be polished out.- obviously resulting from Manufacturing- under protection (wrap guard, alloy covers etc.), where protection is undamaged - Light Scratches and Chips (not to base coat) in low visibility areas which are so small that they can be rectified by brush touch-up.
<ul style="list-style-type: none">- Chips- under protection, where protection is damaged	<ul style="list-style-type: none">- Chips- clearly resulting from broken paint nibs or runs in forward portion of door openings (hinge-side)- inner edges of hoods, doors and luggage lids - panel joints such as spoiler to lower panel of fenders- under protection, where protection is undamaged



<ul style="list-style-type: none"> - Dents (outwards to inwards) - Under protection, where protection is undamaged and paint is undamaged 	<ul style="list-style-type: none"> - Surface Faults due to welding, tool or grinder marks. - Under protection, where protection is undamaged and paint is damaged - Repetitive Dents in same location on all vehicles except when associated with typical transport damage. - Which could not be caused without damage to other such as behind bumpers. - Small Dings (from inwards to outwards)
<ul style="list-style-type: none"> - Glass, broken, cracked or visible scratches 	<ul style="list-style-type: none"> - Glass - Discoloration - Stress cracks from beneath the screen
<ul style="list-style-type: none"> - Interior Soiling such as dirty seats and trim 	<ul style="list-style-type: none"> - Soiling such as adhesive and sealing materials.
<ul style="list-style-type: none"> - Soiling / Contamination on surface causing paint damage 	<ul style="list-style-type: none"> - Soiling / Contamination - which are not aggressive to surface - under wrap guard



<ul style="list-style-type: none">- Missing Items- All loose items mentioned on the loose part checklist/ sticker- Loose part checklist or sticker itself except for KA ex Tychy and vehicles ex Craiova and Ranger ex Silverton- Plastic bag with loose items, if applicable- Plastic bag no longer sealed and parts missing according to list from inside the bag- All items attached to the exterior of the vehicle including but not limited to: Wiper blades, aerals etc.) if identified as loss during transportation- Keys – At least two keys (unless communicated different) are present in all vehicles and are cable tied together	<ul style="list-style-type: none">- Missing Items- Broken seat protection or carpet protection.- Ancillary parts such as license plate fasteners which are loose inside the vehicles.- All items attached to the exterior of the vehicle due to miss build
<p>Any other Damage</p> <ul style="list-style-type: none">- Broken parts, paint abrasions by lashing.- Cuts or severe abrasions on tyres.- Physically broken keys	<p>Any other Damage</p> <ul style="list-style-type: none">- Bad finish or installation.- Slight bumper misalignment without evidence of contact.- Misaligned stripes or other ornamentation.- Misaligned body panels without evidence of visible damage.



Attachment 2 Downloading VLDR forms

FOR CARRIERS:

Ford of Britain: Use the CDN terms and conditions page to download

Forms;

EU6547 (for passenger car models)

EU6546 (for commercial vehicles, e.g. Ford Transit)






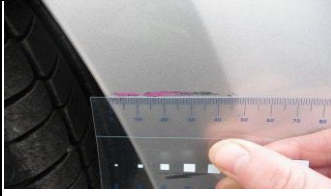
Attachment 3- Guide for Photographs

The procedure for transit damage claims submission now includes the requirement to provide photographic evidence of the damage claimed. Failure to provide clear pictures in line with these guidelines may delay the acceptance and authorisation of the claim.

Please ensure the image is in focus and the damage is visible. A minimum of four photographs should be taken per damage. These should include:

1. The VIN number
2. Overview of vehicle at point of delivery
3. Damage area (i.e. from 1 metre away)
4. Damage (i.e. close up image)

The Claims Agent can provide a calibration measurement guide (Picture 4) which if used should be held next to the damage. For measurement guides please contact the Claims Agent and a guide/s will be sent direct to you via the post.

	Picture 1 VIN NUMBER
	Picture 2 Overview pictures of vehicle delivery at point of delivery
	Picture 3 DAMAGE AREA From 1 metre away
	Picture 4 DAMAGE With Calibration Measurement Guide



The photographs should be taken on a digital camera preferably with 5 mega pixels or more.

Before the images are submitted to the Claims Agent please ensure that they are re-sized on your PC. The optimum image should be resized to 640 x 480 px. Please note this is the maximum the size images should be. Smaller image sizes are also suitable. All files should be saved as a .jpg file.

If the photographs are of good quality 640 x 480 is an acceptable size to submit to ensure that mail size is kept to a minimum. It is recommended that you do not delete your high spec images until your claim has been approved in the event that the high spec images are required.

Here is an example of a poor quality photograph, the photograph is out of focus and the damage is not visible. It is impossible to tell the severity of this damage.





Attachment 4 – Example VLDR Forms

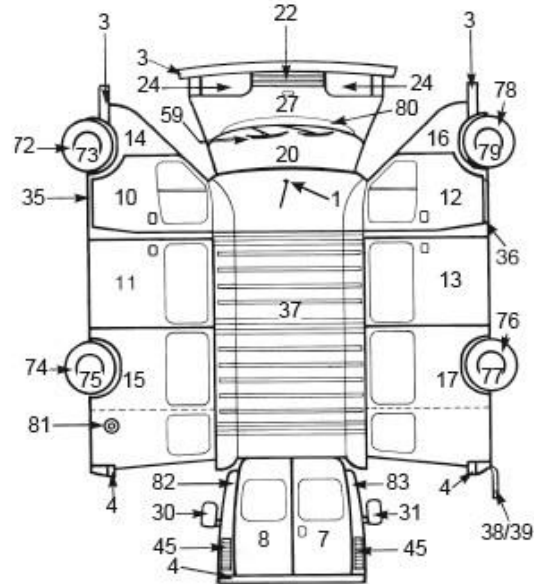
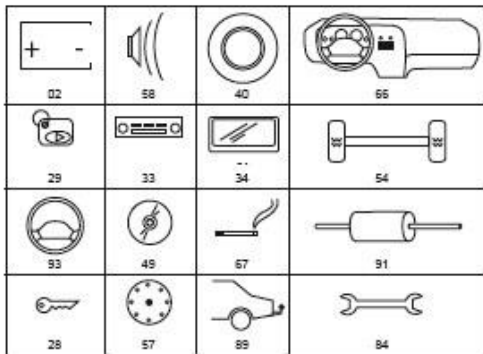


Vehicle Loss and Damage Report
Meldung über Transportschäden /-verluste
Informe de Danos y Falta

AIAG Coding

Vehicle's Destination Country/Bestimmungsland/Pais de Destino del Vehiculo

Model											
Serial No.											



Location of Inspection / Ort der Prüfung / Lugar de Inspeccion	1			2			3			4		
	Position Code	Damage Code	Severity Code	Position Code	Damage Code	Severity Code	Position Code	Damage Code	Severity Code	Position Code	Damage Code	Severity Code
Please find Codes on reverse page												
Codes siehe Rückseite												
Encuentre por favor los códigos en la paginación reversa												
For other damage use "Remarks" section												
Andere Schäden bitte unter "Bemerkungen" einfügen												
Para otros daños use "Sección Observaciones"												
Remarks/Bemerkungen/ Observaciones:												
Mode of Arrival / Beförderungsmittel / Medio de Transporte	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivering Carrier (Name) / Anlieferer / (Spediteur)												
Truck No./Ship / Kennzeichen/Waggon-Nr. / Camion No./Bujque												
Signature / Unterschrift / Firma												
Name (Print) / (lesbar) / Nombre y Firma												
Receiving Carrier Name / Empfänger / Nombre Transportista Receptor												
Name of Inspector/Name des Prüfers/ Nombre del inspector												
Signature / Unterschrift / Firma												
Date / Datum / Fecha												

Finanz Nov. 12 **EU 6546**

Claims agent / Schadensagent / Agente de recobro

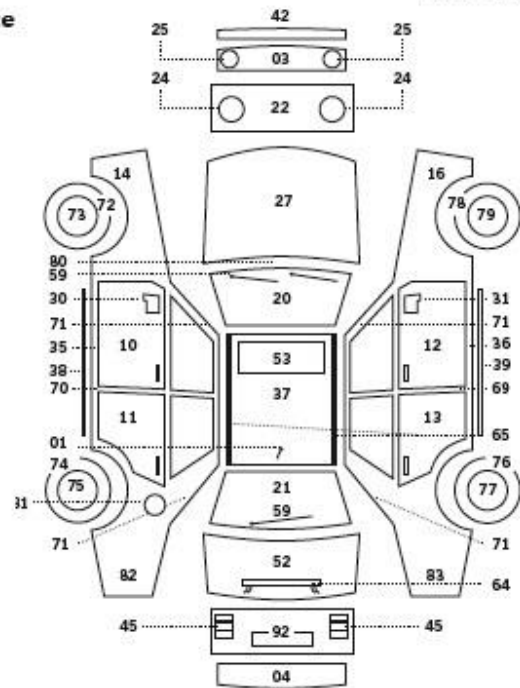
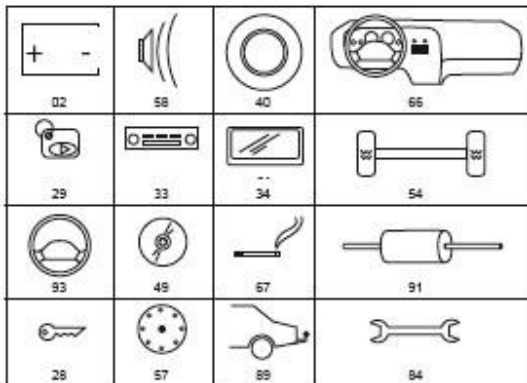


Vehicle Loss and Damage Report
Meldung über Transportschäden /-verluste
Informe de Danos y Faltas

AIAG Coding

Vehicle's Destination Country/Bestimmungsland/Pais de Destino del Vehiculo

Model											
Serial No.											



Location of Inspection / Ort der Prüfung / Lugar de Inspeccion	1			2			3			4		
Damage Code / Schadenscode / Tipo de Daño	Position Code	Damage Code	Severity Code	Position Code	Damage Code	Severity Code	Position Code	Damage Code	Severity Code	Position Code	Damage Code	Severity Code
Please find Codes on reverse page												
Codes siehe Rückseite												
Encuentre por favor los códigos en la paginación reversa												
For other damage use "Remarks" section												
Andere Schäden bitte unter "Bemerkungen" erläutern												
Para otros daños use "Sección Observaciones"												
Remarks/Bemerkungen/ Observaciones:												
Mode of Arrival / Beförderungsmittel / Medio de Transporte												
Delivering Carrier (Name) / Antileferer / (Spediteur)												
Truck No./Ship / Kennzeichen/Waggon-Nr. / Camion No./Buque												
Signature / Unterschrift / Firma												
Name (Print) / (lesbar) / Nombre y Firma												
Receiving Carrier Name / Empfänger / Nombre Transportista Receptor												
Name of Inspector/Name des Prüfers/ Nombre del Inspector												
Signature / Unterschrift / Firma												
Date / Datum / Fecha												

Finanz Nov. 12 **EU 6547**

Claims agent / Schadensagent / Agente de recobro



Vehicle Position Code

1	Antenna/Antenna Base	26	Headliner
2	Battery/Box	27	Hood
3	Bumper/Cover/Ext-Front	28	Keys
4	Bumper/Cover/Ext-Rear	29	Keyless Remote
5	Bumper Guard/Strip-Front	30	Mirror-Outside - Left
6	Bumper Guard/Strip-Rear	31	Mirror-Outside - Right
7	Door-Back Cargo, Right	32	-
8	Door-Back Cargo, Left	33	Audio/Video Player
9	Door-Right Cargo	34	TV/DVD Screen
10	Door-Left Front	35	Rocker Panel/Outer Sill - Left
11	Door-Left Rear	36	Rocker Panel/Outer Sill - Right
12	Door-Right Front	37	Roof
13	Door-Right Rear	38	Running Board/Step - Left
14	Fender-Left Front	39	Running Board/Step - Right
15	Quarter Panel/Pick-Up Box - Left	40	Spare Tire/Wheel
16	Fender-Right Front	41	-
17	Quarter Panel/Pick-Up Box - Right	42	Splash Panel/Spoiler - Front
18	Front Floor Mats	43	-
19	Floor Mats Rear	44	Gas Tank
20	Glass Windshield	45	Tail Light/Hardware
21	Glass Rear	46	-
22	Grille	47	-
23	Accessory Bag/Box	48	Trim Panel-Front Left
24	Headlight/Cover/Turn Signal	49	CD Changer Separates Unit
25	Lamps-Fog/Driving/Spot Light	50	Trim Panel-Front Right

AIAG Coding

51	-	76	Right Rear Tire
52	Deck Lid/Tailgate/Hatchback	77	Right Rear Wheel/Rim
53	Sunroof/Top	78	Right Front Tire
54	Undercarriage - Other	79	Right Front Wheel/Rim
55	Cargo Area - Other	80	Cowl
56	Vinyl/Convertible Top/Tonneau Cover	81	Gas/Cap Cover
57	Wheel Covers/Caps/Rings	82	Fender-Rear Left
58	Radio Speakers	83	Fender-Rear Right
59	Wipers, all	84	Tool/Locks/Spare-Tire Mount + Lock
60	Special use	85	Communication/GPS Unit
61	Box Interior, Pickup	86	Parking Sonar System
62	-	87	-
63	Rails, Truckbed/Lightbar	88	-
64	Spoiler/Deflector-Rear	89	Trailer Hitch, Wiring Harness, Tow Hooks
65	Luggage Rack (Strips Drip Rail)	90	Frame
66	Dashboard/Instrument Panel	91	Shift System
67	Cigarette Lighter/Tray	92	License Bracket
68	Carpet - Front	93	Steering Wheel/Airbag
69	Center Post, Right	94	Seat-Front Left
70	Center Post, Left	95	Seat-Front Right
71	Corner Post	96	Seat-Rear
72	Left Front Tire	97	Carpet-Rear
73	Left Front Wheel/Rim	98	Interior - Other
74	Left Rear Tire	99	Engine Compartment - Other
75	Left Rear Wheel/Rim		

Positionsschlüssel bei Fahrzeugschaden

1	Antenna	26	Dachhimmel
2	Batterie/Box	27	Motorhaube
3	Vordere Stoßstange/Abdeckung/Befugung	28	Schlüssel
4	Hintere Stoßstange/Abdeckung/Befugung	29	Schlüssellose Fernbedienung
5	Vordere Stoßstange-Ersatz/Protector	30	Linker Außenspiegel
6	Hintere Stoßstange-Ersatz/Protector	31	Rechter Außenspiegel
7	Rechte hintere Ladefläche	32	-
8	Linke hintere Ladefläche	33	Audio/Video Player
9	Rechte Ladefläche	34	TV/DVD Bildschirm
10	Tür - vorne links	35	Linker Türschweller
11	Tür - hinten links	36	Rechter Türschweller
12	Tür - vorne rechts	37	Dach
13	Tür - hinten rechts	38	Linkes Trittbrett
14	Koffergehäuse - vorne links	39	Rechtes Trittbrett
15	Linke Seitenwand	40	Reserverad
16	Koffergehäuse - vorne rechts	41	-
17	Rechte Seitenwand	42	Vordere Windabweiser
18	Vordere Fußmatten	43	-
19	Hintere Fußmatten	44	Tank
20	Windschutzscheibe	45	Rückleuchten/Umfassung
21	Heckspoiler	46	-
22	Kühlergrill	47	-
23	Zubehörgewölbe/Box	48	Linke innere vordere Türverkleidung
24	Feinlicht/Abdeckung/Blindlicht	49	CD-Wechsler separates Teil
25	Nebelscheinwerfer/Abblendlicht/Parkleuchte	50	Rechte innere vordere Türverkleidung

51	-	76	Hintere rechte Felge
52	Kofferrunddeckel/Heckklappe/Hecktür	77	Hintere rechte Reifen
53	Sonnenglasdach/Schiebedach	78	Vordere rechte Reifen
54	Unterboden - sonstiges	79	Vordere rechte Felge
55	Ladefläche sonstiges	80	Lüftungsgitter
56	Vinyl/Faltdach/Verdeck-Deckel	81	Tankdeckel / Abdeckung
57	Radabdeckung/Radklappen/Zerringe	82	Hintere linke Koffergehäuse
58	Radio Lautsprecher	83	Hintere rechte Koffergehäuse
59	Armaturenbrett / Instrumententafel	84	Verkaufsgewölbe/Haltere Kitz Ersatzreifen montieren + verschließen
60	Besondere Gebrauch	85	Kommunikation / GPS Einheit
61	Ablage-Mittelkonsole	86	Empfänger
62	-	87	-
63	Überrollbügel/Seitensammchutz/PuckUp/Verstärker	88	-
64	Hintere Windabweiser/Reflector	89	Anhängerkupplung, Kabelbaum
65	Gepäckablage / Dachreling	90	Abstreifenrahmen
66	Armaturenbrett / Instrumententafel	91	Fahrgestell
67	Zigarettenanzünder / Aschenbecher	92	Auspuffanlage
68	Vorderer Teppich	93	Nummernachhilfe-Halter
69	Rechte B / Säule	94	Lenkrod / Airbag
70	Linke B / Säule	95	Sitz - vorne links
71	A / Säule	96	Sitz - vorne rechts
72	Vordere linke Felge	97	Sitz - hinten
73	Vordere linke Reifen	98	Teppich - hinten
74	Hintere linke Felge	99	Innenraum - sonstiges
75	Hintere linke Reifen		

Clave de Codigo de Posicion en Vehiculo

1	Antena/Base de Antena	26	Tapicería del techo del vehículo
2	Batería	27	Capot
3	Parachoques Delantero Exterior	28	Llaves
4	Parachoques Trasero Exterior	29	Control Remoto
5	Guardabarros Delantero	30	Retractor Izquierdo
6	Guardabarros Trasero	31	Retractor Derecho
7	Puerta Trasera Derecha	32	-
8	Puerta Trasera	33	Reproductor de Audio/Video
9	Puerta Delantera	34	Pantalla de TV/DVD
10	Puerta Delantera Izquierda	35	Umbral izquierdo
11	Puerta Trasera Izquierda	36	Umbral derecho
12	Puerta Delantera Derecha	37	Techo
13	Puerta Trasera Derecha	38	Estribo izquierdo
14	Aleta Delantera Izquierda	39	Estribo derecho
15	Aleta Trasera Izquierda	40	Rueda de Repuesto
16	Aleta Delantera Derecha	41	-
17	Aleta Trasera Derecha	42	Guardabarros / Espoiler Delantero
18	Alfombrillas Delanteras	43	-
19	Alfombrillas Traseras	44	Puerta de combustible
20	Parabrisas	45	Luz trasera
21	Parabrisas trasero	46	-
22	Parilla	47	-
23	Bolsa / caja de accesorios	48	Panel frontal izquierdo
24	Luz Delantera / Intermittente	49	Cargador CD
25	Faros antiniebla	50	Panel frontal derecho

51	-	76	Neumático Trasero Derecho
52	Portón Maletero	77	Llanta Trasera Derecha
53	Techo Solar	78	Neumático Delantero Derecho
54	Bajos	79	Llanta Delantero Derecha
55	Maletero	80	Verguetes
56	Techo Desapoyable	81	Tapa Combustible
57	Tapacubos	82	Aleón trasera Izquierda
58	Radio, Altavoces	83	Aleón Trasera Derecha
59	Limpaparabrisas	84	Herramientas / Rueda Repuesto + Camarera
60	Uso Especial	85	Unidad GPS
61	Caja Interior, Camioneta	86	Sensor trasero
62	-	87	-
63	Barras antivuelco / Rampas de panel lateral	88	-
64	Espoiler / Reflector trasero	89	Ergancine Remolque
65	Portaequipajes	90	Marco
66	Salpicadero	91	Escape
67	Encendedor / Cenicero	92	Maboula
68	Alfombrilla Delantera	93	Valente / Airbag
69	Puete Centro Derecha	94	Asiento Delantero Izquierdo
70	Puete Centro Izquierda	95	Asiento Delantero Derecho
71	Puete esquina	96	Asiento Trasero
72	Neumático Delantero Izquierdo	97	Alfombrillas Traseras
73	Llanta Delantera Izquierda	98	Interior - Otros
74	Neumático Trasero Izquierdo	99	Compartimento Motor
75	Llanta Trasera Izquierda		

Damage Type Codes / Beschädigungs Code / Códigos de Tipos de Daños

1	Bent / Vertbogen / Doblado	20	Glass Cracked / Glas gesprungen / Cristal Rajado
2	Broken / Gebrochen / Roto	21	Glass Broken / Glas zerbrochen / Cristal Roto
3	Cut / Geschnitten / Cortado	22	Glass Chipped / Glas abgeschlagen / Cristal Astillado
4	Dented / Delle / Abolado	23	Glass Scratched / Glas gekratzt / Cristal Arañado
5	Chipped / Lackabratzer / Astillado	24	Marker Light/Additional Turn Light Damage /
6	Cracked / Gekratzt / Rajado		Seitliche Begrenzungsleuchten (NAR) beschädigt /
7	Gouged / Tiefere Kratzer / Angelotet		Luz Marcador/Daño adicional Luz Intermittente
8	Missing / Fehlt / Perdido	25	Decal/Paint Stripe Damaged / Dekorstreifen beschädigt /
9	Scuffed / verkratzt / Rasgado		Daño de Pintura
10	Stained or Soiled / Verschmutzt oder befleckt		Contaminación, Exterior / Äußere Verschmutzung / Contaminación, exterior
11	Manchado		Paint spillage, Exterior / Äußere Pfingergieß Verschmutzung / Derrame Pintura, exterior
12	Punctured / Durchstoßen / Pinchado	34	Chipped Panel Edge / Lackabratzer im Karosseriebereich / Bordo Panel Astillado
13	Scratched / Kratzer / Arañado		Incorrect Part or Option not as Involved / Falsiche Teile oder Option nicht wie in
14	Tom / zerkratzen / Rasgado		Rechnung aufgeführt / Parte Inconecta o opción no facturada
15	Dented Paint Not Damaged /	37	Hardware - Damaged / Anhängerkupplung, Türgriff o. ä. Beschädigt /
	Delle ohne Lackschaden /		Soporte - Dañado
	Abolado, pintura no dañada		Hardware - Loose, Missing / Anhängerkupplung, Türgriff o. ä. Loose/fehlt /
16	Moulding/Emblem - Weatherstrip Damaged /		Ausencia del soporte
	Zierleiste/Emblem - Dichtungseiste beschädigt /		
	Moldura / emblema - Daño Climático		
19	Moulding/Emblem - Weatherstrip Loose /		
	Zierleiste/Emblem - Dichtungseiste lose /		
	Moldura emblema - Pérdida Climática		

Severity Codes / Schadengröße / Códigos de Gravedad de Daños

1	Damage up to and including 1 inch in length/diameter - less than 2.5 cm
	Beschädigung von bis zu 2,5 cm Länge/Durchmesser
	Daño igual o inferior a una pulgada de longitud/diámetro - inferior a 2,5 cm
2	Damage over 1 inch up to and including 3 inches in length/diameter - 2.5 cm up to 7.5
	Beschädigung über 2,5 cm bis zu 7,5 cm Länge/Durchmesser
	Daño de entre una y tres pulgadas pulgada inclusive de longitud/diámetro - entre 2,5 cm y 7,5 cm
3	Damage over 3 inches up to and including 6 inches in length/diameter - over 7.5 cm up to 15 cm
	Beschädigung über 7,5 cm bis zu 15 cm Länge/Durchmesser
	Daño de entre 3 pulgadas de longitud/diámetro - entre 7,5 cm y 15 cm
4	Damage over 6 inches up to and including 12 inches in length/diameter - over 15 cm to 30 cm
	Beschädigung über 15 cm bis zu 30 cm Länge/Durchmesser
	Daño de entre 6 y 12 pulgadas de longitud/diámetro - entre 15 cm y 30 cm
5	Damage over 12 inches in length/diameter - over 30 cm
	Beschädigung über 30 cm Länge/Durchmesser
	Daño de más de 12 pulgadas de longitud/diámetro - más de 30 cm
6	Missing / Fehltend / Falta

Liability declaration

The signature of the delivering carrier / agent's representative on this form indicates his confirmation of the existence of the damage or shortages noted at that point of handover.

Durch die Unterschrift des Beauftragten des Anlieferers wird das Vorhandensein des hier aufgeführten Schadens / Verlusts zum Zeitpunkt der Übergabe bestätigt.

La firma de los transportistas / agents representantes en este formato indica su confirmación de la existencia de daño o pérdida apreciado en ese punto de manejo.